ROYAL NEW ZEALAND BALLET

Updated October 2026

TITLE:	**HOME SCHOOL GROUPS POLICY**
NEXT REVIEW:	October 2027

This policy outlines the guidelines for home school groups when booking and attending shows with our organisation. Our goal is to provide an enriching and organized experience for all participants. Please review the following terms and conditions to ensure a smooth and enjoyable visit for your homeschool group:

1. Minimum Group Size

- A minimum of 10 participants is required for each homeschool group booking. We encourage larger groups to book together for a more cohesive experience.
- If your group falls below this minimum, please contact education@rnzb.org.nz to discuss alternative options.

2. Adult-Child Ratio

- The adult-to-child ratio for homeschool bookings must adhere to a 9:1 ratio, meaning for a group of nine children there must be one adult.
- If your group requires additional adults beyond this ratio:
    - For school matinees - a fee of $20 per additional adult will be applied, with a limit of up to 5 extra adults.
    - For public performances - extra adults will be charged the full ticket price.

3. Age Restrictions

- Children under the age of 5 are not permitted to attend our school matinee performances.
- For public performances, all patrons, irrespective of age, require their own ticket for admittance, including children who may need to sit on a guardian's knee during the performance. We ask that you be considerate of the needs of the surrounding audience and performers if you intend on bringing a small child to the theatre.
- As a courtesy, we wish to inform you that there are no refunds or exchanges if you must leave the theatre because your child was unhappy or disruptive. If you have special seating requirements, please let our team know when you make your booking.

4. Payment & Cancellation Terms

- All bookings must be completed and paid for with a credit card at the time of reservation.
- Reservations will not be held without payment. No refunds will be issued for cancellations made after payment has been processed.
- For *School Matinee performances*, once payment is made, cancellations or changes cannot be processed.
- For *Group Bookings for Public Performances*, once payment is made, cancellations or changes cannot be processed.
- In the event the RNZB must cancel a performance for any reason, your group will be eligible for a full refund, transfer to a new date (if the performance is rescheduled) or for the full balance to be kept as a credit on account.

5. Home School Documentation

- In compliance with local laws and regulations, homeschool groups are required to provide documentation or homeschool exemption forms upon booking. This may include a letter of intent, government-issued homeschool certificate, or any other proof of homeschooling status.
- Please ensure all documentation is submitted in a timely manner to avoid any delays or issues with your reservation.

6. Public Performances

- For public performances, the pricing is as follows:
  - **Student Tickets:** $15 per child, up to including 17 years old.
  - **Adult Tickets:** Available at the full adult ticket price for the applicable performance.
- Despite the different ticket pricing for students and adults, the 9:1 ratio still applies during public performances. This means that for every 9 students, at least 1 adult must accompany them.

We value the opportunity to work with homeschool groups and strive to provide a welcoming and educational experience for all involved. If you have any questions or need clarification on any of the above policies, please feel free to contact our Education Team at education@rnzb.org.nz
We look forward to hosting your group!